

**SREE NARAYANA NURSING COLLEGE
STONEHOUSE PET, NELLORE
CNE PROGRAM ON CONSUMER PROTECTION ACT**

Nursing Management Department has conducted continue nursing education program on consumer protection act on 30.04.2018. The program commenced by bringing the spiritual feeling with the prayer song and followed by welcome song. Welcome address was given by the B. Bhanu param Jyothi, HOD of Nursing Management, traditional lamp was lighten by the Prof. V. Jayanthi, principal, Sree Narayana Nursing College and the HODS of all departments.

Pre-test was conducted for 15mts.Mrs. B. Bhanu Param Jyothi, HOD, Department of Nursing Management was spoken about topic and program was started.

Prof. V. Jayanthi, Principal, Sree Narayana Nursing College, gave speech on importance of consumer protection act, how it can be applicable in nursing care.

Ms. Padma Priya, B.Sc.(N), Tutor, discussed about the different terminology which is used in the consumer protection act.

Mrs. Rajeswari. H, HOD, Department of Mental Health Nursing, has explained in-depth about the consumer protection act, when it was started and how the modifications was taken place.

Ms. Lorenbenni, II Year M.Sc.(N), presented a topic on historical back ground of consumer protection laws in India, in past generation.

Ms. Neethu, II Year M. Sc (N), presented a topic on historical back ground of consumer protection laws in India, in present and future generation.

Ms. Elizabeth, Assoc. Professor, HOD, Department of Nursing Foundation, discussed about different councils in Consumer protection

Ms. Aruna, II Year M.Sc. (N), Discussed about various types of Consumer disputes redressed commission.

Mrs. Kantha, Assoc. Professor, HOD, Department of Nursing Research, discussed about the mediation and how it applicable to mediation.

Mrs. Ramya, Assoc. Professor, HOD, department of Child Health Nursing, discussed about the Protection liability in consumer protection act.

Mrs. B. Kalpana, HOD, Department of Community Health Nursing, presented a topic on offences and penalties of various complain of consumers.

Mrs. V .R. Sarith, Asso. Professor, was discussed about the Indian context of consumer protection act past, present and future.

Mrs. B. Bhanu Param Jyothi, Asst. Professor, discussed about the consumer rights and responsibilities.

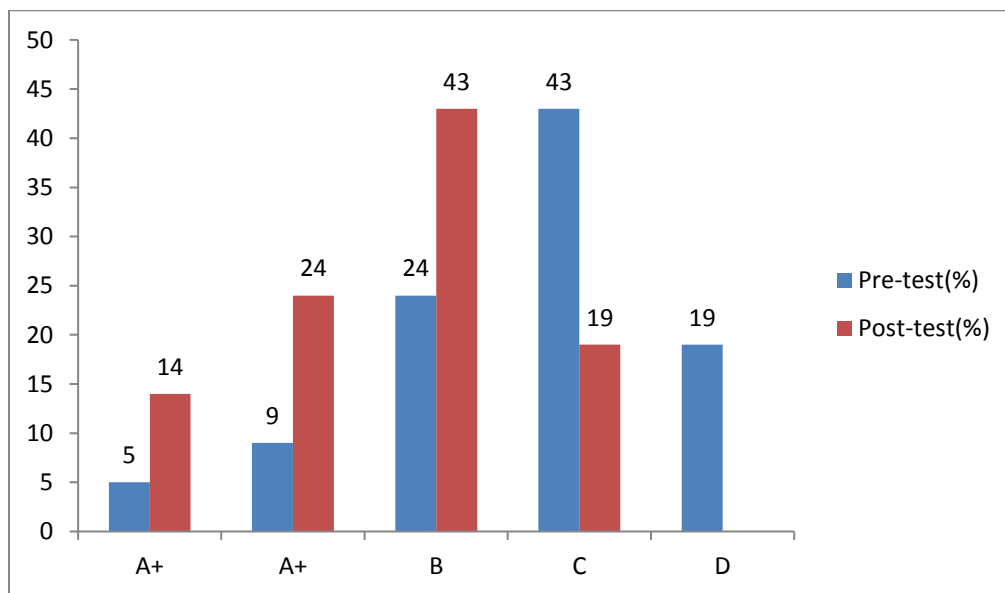
At the end of all the presentation **.Prof. V. Jayanthi, Principal** summarized the whole topic and involved the audience too by bringing out their opinions on the session. The program confined by distributing the certificates to all the conferrers by **Prof. V. Jayanthi, Principal**. Post test was conducted and the program ended with the vote of thanks followed by national anthem.

DATA ANALYSIS OF CONTINUING NURSING EDUCATION PROGRAMME

Table: 1: Frequency and percentage distribution of Pretest and posttest level of knowledge on consumer protection act among nursing faculty.

(n=21)

S.NO	LEVEL OF KNOWLEDGE	PRE-TEST		POST-TEST	
		F	%	f	%
1	A+	1	5	3	14
2	A	2	9	5	24
3	B	5	24	9	43
4	C	9	43	4	19
5	D	4	19		
	TOTAL	21	100	21	100



LEVEL OF KNOWLEDGE ON CONSUMER PROTECTION ACT AMONG NURSING FACULTY

FIG-1:- Frequency and percentage distribution of Pretest and posttest level of knowledge on consumer protection act among nursing faculty.





